

# News Release

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## **Subject:** Recommended Data Media for ICS Systems

Due to circumstances beyond our control, we have to change the data cards in ICS units moving forward. The manufacturer of the compact flash (CF) cards changed an internal chip in Dec. '10. This change prevents Transcend CF cards from being used as a hard drive like in the ICS units.

CF cards with serial # less than 385861 are not affected. If you have a CF card with a serial # greater than 385861 please contact us for a replacement.

Use of other brands of Compact Flash Cards can result in startup failures. Failure can also happen when performing a prolonged data collection mission or an unexpected performance degradation of the data.

### NOTE:

- The manufacturer recommends use of the Transcend type “CF 200-I 8 GB” media for data media in ICS systems.
- Previously supplied Transcend CF cards are acceptable if the lot serial # is less than 385861 for the first six digits.
- Reliable cards can be identified by the label shown below.
  - Transcend Compact Flash UDMA 4GB 300x or 266x with a Serial # less than 385861
  - Transcend Compact Flash 8GB CF 200-I Industrial Grade any serial number.
- Use of other brands of Compact Flash cards risks startup failure, failure during prolonged data collection, or unexpected performance degradation.

If you need further assistance please contact QRC support at 540.446.2270 between the hours of 9am-6pm ET.

We apologize for any inconvenience this may cause.

Sincerely,

**QRC Customer Service**

